

Country Ownership Strategies: Leadership Forum on Health Information Systems

Windhoek, Namibia
October 25 – 29, 2010

Forum Objectives

1. Delegates will broaden their perspectives on implementation options, challenges and roles related to health information systems (HIS) by interacting with colleagues from other countries and sectors.
2. Delegates will develop a shared awareness of the options and strategies for improving coordination of country HIS.
3. Delegates will explore leadership roles in managing health information systems as a national asset.
4. Delegates and donor participants will work together to develop preliminary follow-on plans to promote stakeholder engagement and commitment to HIS.
5. Donor participants will highlight relevant follow on resources (information, financial and technical assistance) available in their respective sectors to strengthen HIS.

Agenda

SUNDAY, 24 OCTOBER, 4:00 – 8:00 PM

Delegate welcome reception and registration – Sharon Haddock

DAY 1: MONDAY, 25 OCTOBER, 2010			
Time	Session	Presenter/ Pt person	PPT/Materials
8:00 – 8:30 am	On-site Registration	AIM	
8:30 – 10:45 am	Opening Session		
	Introduction to the Forum	John Novak, USAID	
	<ul style="list-style-type: none"> • Background and purpose of the forum • Commitment to country ownership • Forum outcomes • Intro of planning group, sponsors 		
(8:50)	Opening Remarks Hon. Dr. Rickard N. Kamwi <i>Minister of Health, Namibia</i>		
(9:00)	Introduction of Country Teams and Partners (20 mins)	Pamela Foster, TRG, Facilitator	Pax list & contact info
(9:20)	Pre-Forum Interview Results (20 mins)	Anita Datar Garten, Futures Group Pamela Foster	Interview summary
	<ul style="list-style-type: none"> • Objectives and Methodology • Common Challenges & Promising Practices • Implications for the Forum 		Objs/Agenda/ glossary
(9:40)	Forum Objectives, Agenda, Methodology, Norms, Jeopardy HIS		
(10:15)	Keynote Speaker – Mr. Andrew Mwenda, Editor/owner, <i>The Independent Newspaper</i>, Uganda	Intro by Dr. Norbert Forster, <i>Deputy PS for Health</i>	Bio & Photo
10:45 – 11:15 am	Tea Break	(3 kiosks)	
11:15 – 12:45	Country Ownership & Leadership of HIS		
(11:15 – 12:00)	Session Objective:	Facilitator	
	<ul style="list-style-type: none"> • Introduce the country ownership and leadership continuum as a framework for benchmarking progress against country HIS goals. • Engage participants in an hypothetical scenario to explore common issues and challenges in HIS 		
	Plenary Presentation and Discussion	Joan Dzenowagis	PPT/handout
	<ul style="list-style-type: none"> • Overview of Country Ownership Continuum <ul style="list-style-type: none"> ○ Definitions ○ Use of the continuum as a guiding framework • Hypothetical HIS Scenario 	Tito Coleman	Hypothetical scenario
(12:00 – 12:20)	Impact Story – #1		Impact slides/Narr
	<ul style="list-style-type: none"> • 10 min presentations, clarifying questions 		

4:45 pm	Wrap up for the Day <ul style="list-style-type: none"> Day 1 Reflections – Key learnings and hopes for tomorrow Preview of Day 2 Announcements 	Plenary	
5:30 pm	Session Ends Debriefing with planning and advance teams, rapporteurs meeting with Robin		

DAY 2: TUESDAY, 26 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
8:30 – 9:00 am (8:40 – 9:00)	Overview of the Day Impact Story #2	Facilitator	PPT – impact story narrative
9:00 – 10:30 am	<p>Working Group Session #2 - HIS Strengths & Gaps Analysis</p> <p>Session Objectives</p> <ul style="list-style-type: none"> Assess strengths and gaps in relation to the 7 components of HIS Identification of HIS strengths and gaps in regard to: <ul style="list-style-type: none"> a. Governance and multisectoral engagement b. Strategic planning/financing c. Policy and regulatory environment d. Information use e. Infrastructure f. Human capital development g. Systems & data interoperability <p>(Concurrent)Donor/Sponsor/Resource Agency Working Group - Session #1</p> <ul style="list-style-type: none"> Mapping of funded programs and activities What are areas of overlap and gaps in HIS donor support? 	<p>Working group facilitators</p> <p>Donor Working Group</p>	<p>Strengths and gaps matrix</p> <p>Reporting Template #2</p>
10:30–11:00 am	Tea Break		
11:00–12:30 pm	<p>Working Group Synthesis and Preparation for Report Outs</p> <ul style="list-style-type: none"> a. Perspectives on country-owned and led, high functioning HIS. b. Challenges in establishing coordinated HIS country ownership and leadership. c. Strengths and gaps in HIS ownership and leadership? <ul style="list-style-type: none"> What are the key policy issues that need attention? What organizational structures and processes are needed to improve HIS coordination? What resources are needed to support the country ownership roadmap? What stakeholders do we need to engage? 	Working group facilitators	Templates 1 & 2
12:30–1:30 pm	Lunch		

DAY 2: TUESDAY, 26 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
1:30 – 2:45 pm (1:30 – 2:15) (2:15 – 2:45)	Working Group Report Outs (4 or 5 groups) <ul style="list-style-type: none"> • Perspectives on country-owned and led, high functioning HIS. • Challenges in establishing coordinated HIS country ownership and leadership. • Strengths and gaps in HIS ownership and leadership? <ul style="list-style-type: none"> ○ Key policy gaps ○ Needed organizational structures , processes and coordination mechanisms ○ Needed resources and support ○ Key stakeholders to engage Q&A/Discussion	Plenary	PPT
2:45 – 3:15	Tea Break		
3:15 – 4:30	E. Africa Regional HIS Forum – Lessons Learned <ul style="list-style-type: none"> • Panel Discussion – E. Africa delegates <ul style="list-style-type: none"> ○ Post forum activities ○ Keys to Progress Q&A	E. Africa Delegates – Uganda case example	
4:30 – 5:00 pm	Wrap up <ul style="list-style-type: none"> • Pre-view of Day 3 • Form special interest groups for Weds afternoon 	Facilitator	
5:15 – 6:00 pm	Debrief with advance team and rapporteurs		

DAY 3: WEDNESDAY, 27 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
8:30 – 9:00 am	Overview of the Day Impact Story # 3	Facilitator	
9:00 – 10:30 am	Working Group Session #3 – Improving MultiSectoral Engagement and Coordination <p>Session Objectives</p> <ul style="list-style-type: none"> • Identify the potential role of each sector in HIS. • Identify information needs by sector. • Who are the key actors in the sector? • Which key actors are <i>not</i> engaged in HIS, but perhaps should be? • What are the HIS information needs by sector? • What are the sector-specific policy issues/decisions pertinent to HIS? 	Working group facilitators	Reporting Template # 3
10:30 – 10:50 am	Interim Tea Break		

DAY 3: WEDNESDAY, 27 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
10:50 – 12:30 pm	Resources to Support HIS Strengthening – Donor Panel Session Objective: <ul style="list-style-type: none"> • Share proposed process for donor engagement with delegates and HIS coordination bodies. • Required information to enlist donor/sponsor support. • Role and proposed scope for country HIS secretariat . • Q&A 	Donors	
12:30 – 1:30 pm	Lunch		
1:30 – 2:30 pm	Working Group Dialogue with Donors <ul style="list-style-type: none"> • Resource gaps and needs • Engaging with donors in country 	Working Group Facilitators	
2:30	<ul style="list-style-type: none"> • Optional Networking/ Special Interest Groups • Excursion? 	Self-Facilitated	Open Space Guidelines
2:30 – 3:30 pm	Rapporteurs Synthesis Meeting		
3:30	Tea Break Facilitator/Rapporteur Debrief		

DAY 4: THURSDAY, 28 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
8:30 – 10:00 am	Overview of the Day New Leading at All Levels in HIS <ul style="list-style-type: none"> • Leadership in HIS means setting direction, enabling and enforcing policy, aligning key players in different sectors, creating a demand for and making effective use of data, etc. • Leadership in HIS requires effective use of key skills, in all sectors and at all levels • Presentation of Skills Matrix <p style="color: blue;">Would it be possible to develop/incorporate a skills assessment task here?</p> <p>Discussion/Q&A</p> Creating Demand for Data <ul style="list-style-type: none"> • Data demand vs data use 	Facilitator Joan Dzenowagis, WHO	Leadership Skills Matrix
10:00 – 10:30 am	Interim Tea Break		

DAY 4: THURSDAY, 28 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
10:30 – 12:30 pm	<p>(Blended) Working Group #4 –Creating Demand for Data</p> <p>Session Objectives</p> <ul style="list-style-type: none"> • Identify data needs of decision makers at different levels in HIS. • Highlight the value and potential impact of data driven decision making. <p>Discussion Topics</p> <ol style="list-style-type: none"> 1. How do the country teams define/ understand data demand and data use? 2. What changes are needed so that the entire health system places a high value on health information and be structured in a way that allows evidence-based decision making? 3. What are some of the underlying principles for ensuring that all policy and planning decisions are made on the basis of some data/information? 	Working group facilitators	Reporting Template #4
12:30 – 1:30 pm	Lunch		
1:30 – 5:00 pm	<p>Working Group Session #5 – Follow Up Planning</p> <p>Session Objective:</p> <ul style="list-style-type: none"> • Identify next steps for delegates. • Outline a plan for engaging country stakeholders and creating a sense of urgency to take action in HIS. <p>Discussion Topics</p> <ul style="list-style-type: none"> • Synthesis of priority challenges, gaps, actions • What will each of us do when we return home to further the work begun at the forum? • How and with whom will we share our findings 	Working group facilitators	Leading Org Change article Template #5
3:00 – 3:20 pm	Interim Tea Break		

DAY 4: THURSDAY, 28 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
3:20 – 4:45 pm	Follow Up Planning Continued <ul style="list-style-type: none"> Who are the key stakeholders we want to engage in country as a guiding coalition? What are our key messages to create a sense of urgency to take action? Write 1 or 2 headlines to report back in plenary. When and how will we engage them? When will we reconvene to share progress? 	Working group facilitators	
4:45 – 5:00 pm	Day 4 reflections Preview of Day 5	Facilitator	
5:15 – 6:00 pm	Facilitator/rapporteur debriefing		

DAY 5: FRIDAY, 29 OCTOBER

Time	Session	Presenter/ Pt person	PPT/Materials
8:30 – 9:00 am	Overview of the Day Closing Remarks – MOH, GoN	(?)	
9:00 – 10:30 am	Working Group Reports <ul style="list-style-type: none"> Priority Actions Key messages/Call to Action! 	Facilitator	
10:30 – 10:50 am	Tea Break		
10:50 – 12:30 pm	Closing Session <ul style="list-style-type: none"> Indicate next steps for the forum organizers. Recommit donor/partner resources. Review suggested process and timeline for country teams to share progress and status reports. Motivate the country teams to continue the work begun at the forum. Forum evaluation Presentation of certificates	John Novak, Hon. Dr. Rickard N. Kamwi Facilitator John Novak Clementine Murova	
12:30 – 1:30 pm	Lunch		
2:00 – 5:00 pm	Facilitator debriefing Rapporteur synthesis		
5:15 – 6:00 pm	Celebration!		